

SECURING SENSITIVE DATA

A STRANGE GAME

THE ONLY WAY TO WIN...

SECURING SENSITIVE DATA

A STRANGE GAME

THE ONLY WAY TO WIN...
IS NOT TO PLAY

Bio

Jeff Elliot, TLA's, 4LA's, 5LA's

Associate Director, Protiviti

8 years PCI QSA

The Fine Print

- Try the things I am going to recommend at your own risk. They are expensive. Do it right, you're a hero. Do it wrong, you're fired.
- All products listed are only representative samples. Choose the product or service that works best in your environment.
- I am not a lawyer, I am a consultant.
- I might not be YOUR consultant...

THE ISSUE

THE ISSUE



THE ISSUE



CREDIT CARDS *ARE* \$

THE ISSUE



CREDIT CARDS *ARE* \$
CRIMINALS WANT \$

THE ISSUE



CREDIT CARDS ARE \$

CRIMINALS WANT \$

MERCHANTS SPEND \$ TO TRY
AND ACHIEVE “COMPLIANCE”

Compliance Math

$$\sum \begin{pmatrix} \textit{Compliance} \\ \textit{Cost, Pain} \end{pmatrix} ! = \textit{SECURITY}$$

THE ISSUE



BUT WE STILL HAVE DATA
BREACHES...

THE ISSUE



BUT WE STILL HAVE DATA
BREACHES...

FAR TOO OFTEN

TALES FROM THE QSA TRENCHES

- GOOD CRYPTO IS DIFFICULT
 - Stream ciphers hate key reuse

TALES FROM THE QSA TRENCHES

SEGMENTATION

=

ISOLATION

!=

CONTROLLED ACCESS

TALES FROM THE QSA TRENCHES

- PCI DSS 1.1: “Adequate network segmentation, which **isolates** systems that store, process, or transmit cardholder data from those that do not, may reduce the scope of the cardholder data environment”. 9/2006
- PCI DSS 1.2, 1.2.1, 2.0, 3.0: “Network segmentation of, or **isolating** (segmenting), the cardholder data environment from the remainder of the corporate network...”
10/2008+

Jericho was right



attrition.org

@attritionorg

 Follow

@Wh1t3Rabbit what a colossal waste of time and energy. no matter how you scope a PCI assessment, it is **always** smaller than attacker scope

TALES FROM THE QSA TRENCHES

- SEGMENTATION = ISOLATION != CONTROLLED ACCESS
 - Jericho was right
 - An Outside Job

[Redacted] <[Redacted]@[Redacted]> [mailto:[Redacted]@[Redacted].com]

Sent: Thursday, July 11, 2008 10:26 AM

To: [Redacted] <[Redacted]>

Case [Redacted], Jeffrey ([Redacted]), Mark, John ([Redacted]), [Redacted]@[Redacted].com, [Redacted]@[Redacted].com, [Redacted], Ryan [Redacted]

Subject: RE: [Redacted] External Pen Test

Actually, db below is qa, but it's part of pci and contains credit card info according to our sysadmins ([Redacted] and [Redacted]).

So, we can consider that you've reached your goal.

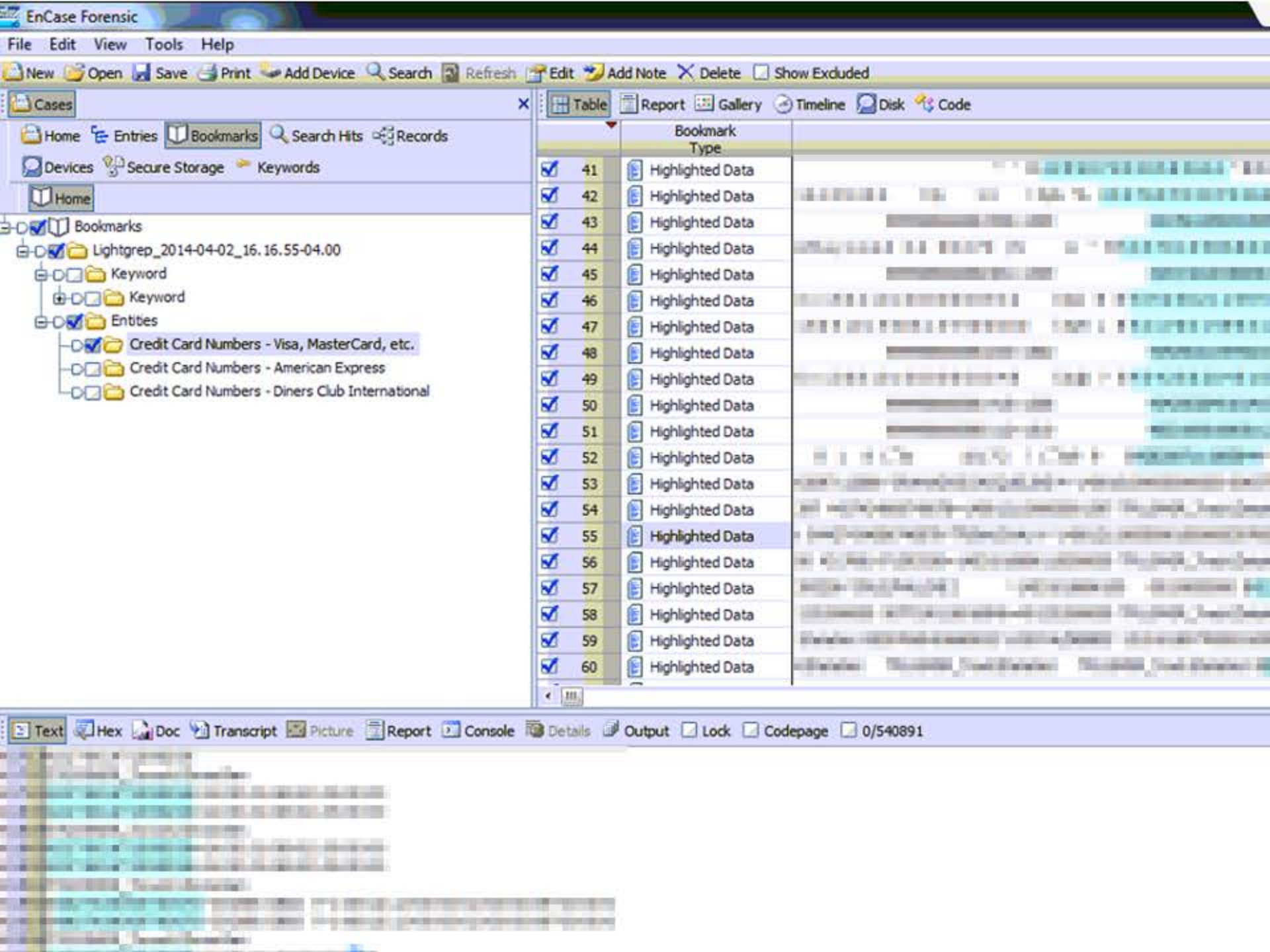
We'll wait for your report.

Another Pen Test

- Compromised a DA account
- Pivoted from their SCCM(which has 2FA) over SMB to CDE systems.
- Added that account to the ESXi Admins group.
- Login using vSphere client that manages all of the CDE systems.
- Logged into the Console for those systems since 2FA was not enforced at that level.

TALES FROM THE QSA TRENCHES

HUMANS!



		Bookmark Type
<input checked="" type="checkbox"/>	41	Highlighted Data
<input checked="" type="checkbox"/>	42	Highlighted Data
<input checked="" type="checkbox"/>	43	Highlighted Data
<input checked="" type="checkbox"/>	44	Highlighted Data
<input checked="" type="checkbox"/>	45	Highlighted Data
<input checked="" type="checkbox"/>	46	Highlighted Data
<input checked="" type="checkbox"/>	47	Highlighted Data
<input checked="" type="checkbox"/>	48	Highlighted Data
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<input checked="" type="checkbox"/>	57	Highlighted Data
<input checked="" type="checkbox"/>	58	Highlighted Data
<input checked="" type="checkbox"/>	59	Highlighted Data
<input checked="" type="checkbox"/>	60	Highlighted Data

Preview of highlighted data content, showing various text fragments and patterns.

TALES FROM THE QSA TRENCHES

HUMANS!

“But I needed to debug a production problem”

TALES FROM THE QSA TRENCHES

HUMANS!

“But I needed to debug a production problem...”

“...and I forgot to turn it off when I was done”

THE POTENTIAL SOLUTION

THE POTENTIAL SOLUTION
P2PE
(POINT TO POINT ENCRYPTION)
+
TOKENIZATION

THE POTENTIAL SOLUTION P2PE (POINT TO POINT ENCRYPTION) + TOKENIZATION

PCI SSC FAQ #1086: “Is encrypted cardholder data in scope for PCI DSS?”

“It is possible that encrypted data may potentially be out of scope for a particular entity *if, and only if*, it is validated (for example, by a QSA or ISA) that the entity in possession of the encrypted data does not have access to the cleartext cardholder data or the encryption process, nor do they have the ability to decrypt the encrypted data. This means the entity does not have cryptographic keys anywhere in their environment, and that none of the entity’s systems, processes or personnel have access to the environment where cryptographic keys are located, nor do they have the ability to retrieve them.”

KEY (get it?) ELEMENTS of P2PE

- tl;dr:
https://www.pcisecuritystandards.org/documents/P2PE_v1_1_FAQs_Aug2012.pdf et al
- No keys in the merchant environment
- Encrypt at POI using a TRSM / HSM
- Decrypt only at the bank or service provider

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Validated P2PE Solutions

- You should use a PCI validated P2PE Solution
- There's a list here:
https://www.pcisecuritystandards.org/approved_companies_providers/validated_p2pe_solutions.php

BUT THERE ARE ONLY 10 !?!?!?111

A TALE OF TWO CONTRACTS

“Merchants using encryption solutions that are not included on the Council’s List of Validated P2PE Solutions should consult with their acquirer or payment brand about use of these solutions.”

PAYMENT BRANDS -> CONTRACT WITH -> ACQUIRING BANKS
ACQUIRING BANKS -> CONTRACT WITH -> MERCHANTS

Acquiring banks
enforce compliance
requirements on
merchants

Acquiring banks enforce compliance requirements on merchants

and...

Acquiring banks enforce compliance requirements
on merchants

and...

Acquiring banks are accepting alternative solutions.

Acquiring banks enforce compliance requirements
on merchants

and...

Acquiring banks are accepting alternative solutions
(and sometimes selling them).

THERE ARE FAR MORE THAN 3

PayMetric

CardVault

FutureX

SafeNet

Thales e-Security

Voltage

Bluefin PayConex

EPS Total Care

Solve Data Shield

Chase PaymentTech Orbital

First Data TransArmor

Protegrity

MerchantLink

RSA

Element

AND TOO MANY MORE TO LIST

BUT MY DATABASE ONLY TAKES
NUM*16

Doesn't crypto make big ugly strings?

FORMAT PRESERVING ENCRYPTION

THE POTENTIAL DRAWBACKS

THE POTENTIAL DRAWBACKS



THE POTENTIAL DRAWBACKS

\$

DATA JAIL

THE POTENTIAL DRAWBACKS

\$

DATA JAIL

INFORMATION SECURITY
BUDGET

THE POTENTIAL DRAWBACKS

\$

DATA JAIL

INFORMATION SECURITY
BUDGET

THE POTENTIAL DRAWBACKS



DATA JAIL

INFORMATION SECURITY
BUDGET

THE POTENTIAL DRAWBACKS



DATA JAIL

INFORMATION SECURITY
BUDGET

Other Potential Issues

- Implementation Issues
 - Whitelists
 - Manual Entry
 - Gift Card Entry
 - Black Boxes are Black Boxes

So What?

- Thieves can't steal what you don't have
- Auditors can't audit what you don't have
- No breach fines if there is no breach

So What?

- Thieves can't steal what you don't have
- Auditors can't audit what you don't have
- No breach fines if there is no breach
- No CIO's / CEO's / CISO's have to get fired if there is no breach